HP DesignJet T2600 36-in Multifunction Printer Series and HP DesignJet T1600 36-in Printer Series Frequently Asked Questions.

This document addresses the most frequently asked questions regarding the HP DesignJet T2600 36-in Multifunction Printer Series and HP DesignJet T1600 36-in Printer Series.
It complements information provided in sales training material.

Table of contents

1 Installation 9

1.1 Who performs the installation of the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 9

1.2 Does it matter where the printer is located? Are there any special locational/site needs? 9

1.3 How long does it take to install and setup a HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 9

1.4 How do I install the drivers? 10

1.5 How can I add the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer to my HP fleet? 10

2 Connectivity 11

2.1 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support USB? 11

2.2 Do you offer Wi-Fi connectivity with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 11

2.3 Is it possible to connect the printer to two different LANs? 11

2.4 Will I be able to monitor printer information from my PC or laptop? 11

2.5 What are the different options to monitor the printer remotely? 12

2.6 What are the supported connectivity interfaces? 12

2.7 Is there an HDD in the printer? 12

3 Printing 13

3.1 What are the average recommended volumes for this platform? 13

3.2 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support printing from USB? 13

3.3 Can the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer print PDF documents? 13

3.4 What is the maximum printing speed of the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 13

3.5 Can I check the status of jobs, e.g. what's next/in the print queue? 13

3.6 How do I rearrange the print queue? 13

3.7 What is the maximum dpi rendering resolution? 14

3.8 From what locations is it possible to print? 14

3.9 What is Mobile Printing? 14

Learn more at http://hp.com/go/DesignJetT1600 and http://hp.com/go/DesignJetT2600

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

3.10 Can the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer print files from smartphones or tablets? 14
3.11 Can I send to print from the EWS? 14
3.12 How to print from in-OS? 15
3.13 How many printing paths and file formats are supported by HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 15
3.14 How can I print my HPGL2 files? 15
3.15 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support nest job printing? 15
3.16 How do I print a generated PCL3 file? 15
3.17 Is the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer well suited for unattended printing? 16
3.18 How can I activate the printing preview? 16

4 Scanning (HP DesignJet T2600 36-in Multifunction Printer Series only) 17
4.1 What is integrated scanning? 17
4.2 Does the HP DesignJet T2600 36-in Multifunction Printer support scanning to USB? 17
4.3 Does the HP DesignJet T2600 36-in Multifunction Printer support scanning to network folders? 17
4.4 Can users define and save their own scan and copy presets? 17
4.5 How frequently must the scanner be calibrated? 17
4.6 Is performance reduced if you scan and print at the same time? 17
4.7 Is it possible to scan to an email address? 18
4.8 Is it possible to scan to a repository in the cloud? 18
4.9 Is it possible to have more than one network folder configured for the scan to file? 18
4.10 Is the HP DesignJet T2600 36-in Multifunction Printer capable of generating PDF files when scanning? 18
4.11 What file formats can scanned files be saved as? 18
4.12 What is the maximum size that a scanned file can be saved as? 19
4.13 What quickset options can I create? 19
4.14 Can the HP DesignJet T2600 36-in Multifunction Printer generate multipage files when scanning to file? 20
4.15 How can the HP DesignJet T2600 36-in Multifunction Printer get accurate scanned plans and what post editing capabilities are available? 20
4.16 Can the HP DesignJet T2600 36-in Multifunction Printer scan blueprints? 21
4.17 To which locations is it possible to scan? 21
4.18 From which locations is it possible to scan/copy? 21

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

4.19 What types of paper categories are suitable for scanning? 21
4.20 What paper types does the scanner not support? 22
4.21 How does the scanner protect original documents from possible damages? 22
4.22 What size page can I copy? 22
4.23 Is it possible to enlarge my copy? 22
4.24 What are the recommended settings for good quality? 22

5 Media loading and handling 23
5.1 What types of printing material are compatible with this device? 23
5.2 What are the media loading options? 23
5.3 What is the maximum media thickness that can be loaded and printed? 23
5.4 What is the minimum roll width that is supported? 23
5.5 What is the maximum media weight that can be loaded and printed? 23
5.6 What are the sizes supported by the sheet tray? 24
5.7 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support two rolls? 24
5.8 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer come with an integrated cutter? 24
5.9 What is the capacity of the stacker? 24

6 Ink and Printheads 25
6.1 Which is the ink capacity of the cartridges? 25
6.2 Can I use third-party or non-HP inks? 25
6.3 What printing supplies do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer use? 25
6.4 What is the printhead warranty? 27
6.5 What kind of ink is used in the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 27

7 Apps, Drivers and Software 28
7.1 From what applications can I print? 28
7.2 Is there a Universal Print Driver compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 28
7.3 Is there a generic HPGL/2 driver that is compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 28
7.4 What is HP DesignJet Utility? 28

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

7.5 What is the difference between the HP DesignJet Utility, the Embedded Web Server (EWS) and HP Web Jetadmin (WJA)? 28
7.6 What drivers are available for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 29
7.7 For which drivers is the preview option available? 29
7.8 What is PostScript/PDF Upgrade Kit? 29
7.9 What is the difference between Adobe PostScript and Adobe PDF Print Engine? 29
7.10 Do I need the HP DesignJet PostScript/ PDF Upgrade kit to print from a Mac? 30
7.11 Are HP SmartStream and HP SmartTracker compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series? 30
7.12 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer include any vectorization software? 30

7A. HP Smart App 31
7A.1 What is the HP Smart app and what data does it make available? 31
7A.2 On which mobile devices can I use the HP Smart app? 31
7A.3 Is a plugin required for iOS to install the HP Smart app as with Android? 31
7A.4 How do I install the required plugin for the Android version of the HP Smart app? 31
7A.5 What Cloud repositories are supported? 32
7A.6 How do I configure the supported Cloud repositories? 32

7B. HP Click 33
7B.1 What is HP Click? 33
7B.2 How is HP Click different from HP Instant Printing? 33

8 Maintenance, Service and Support 34
8.1 What kind of support will be available? 24/hr7 days a week, same day, etc.? 34
8.2 How do I dispose of ink cartridges, printheads and spare parts? 34
8.3 Can I buy service packs or extended warranty support for my printer? 34
8.4 What different upgrade firmware options are available? 34
8.5 What different update software options are available? 34

9 Value Accessories for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer 35
9.1 Do you offer an HP Jetdirect accessory? 35
9.2 What accessories are available for purchase? 35

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

9.3 Can the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer be upgraded to PostScript? 36
9.4 How do I order supplies and accessories? 36

10 Security 37

10.1 Which security features are embedded with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 37
10.2 If the USB port is not disabled, how could it be misused specifically? 37
10.3 Which are the security settings provided on the front-panel? 37
10.4 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer require an account ID for printing jobs? 37
10.5 What is the Secure Disk Erase and the Secure File Erase? 38
10.6 Can you auto-delete the jobs from the HDD once the jobs have been printed? 38
10.7 Can printers with SNMP versions 1-2 and 3 be turned off/on independently? 38
10.8 What HP solutions regarding security, manageability and accounting are supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 39
10.9 Are the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer compatible with HP JetAdvantage Security Manager? 39
10.10 Which third party solutions regarding pull-printing are supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 39
10.11 Is PIN printing possible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 40
10.12 How many digits are required for the PIN? 40
10.13 Is there a limit to the number of jobs that can be held in the queue when using PIN printing? 40
10.14 How long will the job sent via PIN printing be kept in the queue for the user to print it? 40
10.15 Which authentication solutions are supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 40
10.16 Is there a limited number of users that can be created on RBAC? 40
10.17 When changing RBAC on different tools, which configuration will be kept? 41
10.18 Does the card reader accessory have a HP part number? Or should it have to be ordered through third party channels? 41
10.19 How do you connect the Celiveo card reader to the printer? 41
10.20 How does Security Event Logging report the events to the IT manager? 41

11 Accounting Solutions 42

11.1 Is it possible to get printer accounting information? 42

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

11.2 Which third-party accounting solutions are supported with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 42

12 Contractual 43

12.1 Are there any sales tools/trainings I can use to sell contractual? 43

12.2 What is HP Partner Link? 43

12.3 Are the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer compatible with HP Partner Link? 43

12.4 What should I do if I want to enroll to HP Partner Link? 43

12.5 How do I access to HP Partner Link? 43

12.6 What is the difference between MPS and HP Partner Link? 44

12.7 How does HP Partner Link compare to Web Jetadmin? 44

12.8 Does the Partner need to get Service Certified to sell large format printers contractually? How can the Partner get certified? 44

12.9 Is Partner Link "secure" in enterprise environments? What arguments do you have for the IT Manager? 44

13 Other 45

13.1 What are the acoustic emissions of the HP DesignJet T2600 36-in Multifunction Printers and HP DesignJet T1600 36-in Printers? 45

13.2 How much power do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer consume? 45

13.3 What are the dimensions of the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 46

13.4 How do the HP DesignJet T2600 36-in Multifunction Printer series and the HP DesignJet T1600 36-in Printer series fit into the current HP DesignJet portfolio? 46

13.5 Which are the different models (SKUs) offered within the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series? 47

13.6 What is the target market for the new HP DesignJet T2600 36-in Multifunction Printer Series and the HP DesignJet T1600 36-in Printer Series? 47

13.7 What are the key improvements offered by the HP DesignJet T2600 36-in Multifunction Printer Series and the HP DesignJet T1600 36-in Printer Series compared to the HP DesignJet T930/T1530/T2530 MFP? 48

13.8 Is the front-panel translated into different languages besides English? 48

13.9 What features are available in the Embedded Web Server? 48

13.10 How do I access the options? 48

13.11 Can I remotely access the front-panel? 48

13.12 Can I remove the front-panel? 48

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

13.13 Does the printer work without the front-panel? 48
13.14 Is there somewhere I can get assistance if I have accessibility issues? 49
13.15 Can I use a mouse with the front-panel? 49
13.16 Can I change the brightness of the front-panel? 49
13.17 Is the printer driver compatible with the accessibility features on my computer? 49
13.18 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support the HP Professional PANTONE Emulation? 49
13.19 Is there a water-resistant print mode available on the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 50
13.20 What finishing options are available for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer? 50
13.21 How do I calibrate color? 50

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

1 Installation

1.1 Who performs the installation of the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

The printer comes in a crate with assembly instructions and introductory information to explain how to assemble the printer. However, it is recommended that the installation is carried out by at least two fully trained technicians.

1.2 Does it matter where the printer is located? Are there any special locational/site needs?

Please refer to the datasheet's guidelines. There are some recommended climatic conditions that will guarantee the best quality when using the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer.

Before starting the printer up, allow it to acclimate to the "Recommended Operating Temperature" (5-35ºC / 41-95F).

The printer should be located in a clean place that doesn't have any vibration.

Please refer to the dimensions below when deciding on the location of the printer:

	Weight (kg)	Height (mm)	Depth - waste bin open (mm)	Depth - waste bin closed (mm)	Length (mm)
HP DesignJet T1600 36-in Printer – Single roll	82	1080	920	760	1390
HP DesignJet T1600 36-in Printer – Dual roll	85	1080	920	760	1390
HP DesignJet T2600 36-in Multifunction Printer – Single roll	106	1240	920	760	1390 – 1535 (panel in front position)
HP DesignJet T2600 36-in Multifunction Printer – Dual roll	109	1240	920	760	1390 – 1535 (panel in front position)

1.3 How long does it take to install and setup a HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

On average, it can take about 110 minutes to complete the installation and setup of the printer.

Unpacking and assembling the printer: 70 minutes

Check and upgrade the Firmware, if required: approximately 8 minutes depending on the upgrade required.

Printhead and cartridge setup: 30 minutes

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

1.4 How do I install the drivers?

You can find the latest driver version for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer using the printer utility and also from the support page **https://support.hp.com/us-en/drivers/printers**

1.5 How can I add the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer to my HP fleet?

Two methods are available:

Using the DesignJet and PageWide XL PCL3 driver or DesignJet and PageWide XL PS driver (depending on SKU).

Using the HP Web Jetadmin software.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

2 Connectivity

2.1 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support USB?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer have a USB 2.0 host connector (type A) intended for USB pen drives (memory sticks) to do print-from-USB. However, the device does not have a USB-device (type B) connector to connect a computer directly with a USB cable.

If a direct connection from a computer is required without LAN, a standard Ethernet cable can be used directly from the computer to the device. No need for network switches/hubs crossed Ethernet cables, or DHCP servers: just an Ethernet cable. Everything will configure automatically, and both the computer and the device will automatically adopt a link-local IP address in the range 169.254.0.0/16. Then, just add the printer as if it were a network printer.

If the Ethernet port in the computer is already in use, the USB port can be used instead with an adapter such as the HP USB 3.0 to Gigabit Adapter (N7P47AA). This is equivalent to connecting with a USB cable and provides far better connectivity and services for the printers.

To install the adaptor, please follow this basic setup procedure:

1. Connect the accessory to Printer's Ethernet port and PC's USB port.
2. Wait for a while until printer get IP address.
3. Look at printer's FP to find the IP address.
4. Install the printer installer on PC to setup the printer driver.

2.2 Do you offer Wi-Fi connectivity with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

Currently, the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer do not have Wi-Fi, but it can be created by using a network hub and a Wi-Fi bridge. However, HP are always looking to improve functionality and Wi-Fi connectivity will be available, with the purchase of the Wi-Fi accessory which utilizes the dedicated USB slot, by the end of 2019.

2.3 Is it possible to connect the printer to two different LANs?

By default, no. However, the printer provides a way to configure different permissions to users through the Role Based Access Control. If users from two different LAN segments require to access to the printer, a LAN topology involving a switch is required.

2.4 Will I be able to monitor printer information from my PC or laptop?

Yes. If your printer is using an Ethernet connection, you will be able to monitor your printer information including advanced printer configuration using the Embedded Web Server by typing the printing IP address in a supported browser (Chrome, Firefox, Safari, Mozilla Firefox).

Also, you can monitor the printer or printers of your fleet from the HP DesignJet Utility and HP Web Jetadmin (WJA).

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

2.5 What are the different options to monitor the printer remotely?

Embedded Web Server (EWS), HP Click Printing Software, HP Web Jetadmin (WJA) or HP Smart app.

2.6 What are the supported connectivity interfaces?

Gigabit Ethernet (1000Base-T), supporting the following standards: TCP/IP, BootP/DHCP (IPv4 only), DHCPv6, TFTP (IPv4 only), SNMP (v1, v2c, v3), Apple Bonjour Compatible, WS Discovery, Embedded Web Server (HTTP, HTTPS), IPsec, SMTP (email), Raw IP printing (9100), LPD, IPP, WS print, NTLM v2, SMBv3, SSL/TLS, 802.1X authentication (LEAP, PEAP, EAP-TLS), DFS.

Please refer to the Printing section to see how to use the USB connection.

2.7 Is there an HDD in the printer?

Yes, the printer is equipped with a 500 GB self-encrypted HDD protected with Secure Disk Erase and Secure File Erase and 128 GB of file processing memory. The HP DesignJet T2600 36-in Multifunction Printer comes with 8GB of RAM whilst the HP DesignJet T1600 36-in Printer comes with 4GB of RAM. Refer to the Security section of this document for more details.

Note that these printers cannot work without an HDD.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

3 Printing

3.1 What are the average recommended volumes for this platform?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer is recommended for printing volumes of up to 150m^2 per month for single-roll models and up to 300m^2 per month for dual-roll models.

Dual-roll models are advised for printing two different types and/or sizes of media.

3.2 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support printing from USB?

Yes, the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer feature a USB connection for USB memory drives that enables them to print from USB files with the following formats: TIFF and JPEG. PostScript SKUs also support PDF and HP-GL/2 files.

3.3 Can the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer print PDF documents?

Yes, only the SKUs with PostScript. Please note: a PS/PDF upgrade is available with a USB dongle.

However, for the SKUs without PostScript, using a PC, users can open the PDF file and then use the print driver or HP Click to print it. Mobile devices can detect that the printer does not support PDF and can render the PDF themselves and send them raster to the printer. The result is that PDF documents can be printed from both PCs though the driver and HP Click, and from mobile devices (iOS or Android) through the HP Smart app but cannot be printed directly from a USB pen drive.

PDF documents can also be printed from a MacOS/iOS device by using an Airprint driver. Additionally, HP ePrint provides the functionality to print PDF documents, together with JPG and TIFF file formats.

3.4 What is the maximum printing speed of the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

The fastest first page out is 29 seconds and then the printing speed for A1 is 19.3 seconds per page using Fast mode with Economode enabled. The sustained printing speed is 180 A1/hour, also in Fast mode with Economode enabled.

3.5 Can I check the status of jobs, e.g. what's next/in the print queue?

Yes, on the printer front-panel or on the host using the Embedded Web Server (EWS).

3.6 How do I rearrange the print queue?

If you want to change the position of a job in the queue to be printed either immediately or immediately after the current print job, access the job management screen from the front-panel, select the desired job and tap either the 'Print now' or 'Print next' button.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

3.7 What is the maximum dpi rendering resolution?

Print resolution of up to 2400 × 1200 optimized dpi, from a 1200 × 1200 dpi input, using the Best print quality option with the Maximum detail option selected (Please see the User Guide for further information).

3.8 From what locations is it possible to print?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer can print from Windows printer drivers, Direct Printing with the HP Print Service Plugin (Android) and Apple AirPrint (iOS), HP ePrint, HP Click, and from USB pen drives and network folders using the front-panel.

Also, it is possible to print from mobile devices using the direct print from mobile apps on iOS, Android and Chrome OS and HP Smart app (iOS and Android, installing the HP Print Service Plugin).

3.9 What is Mobile Printing?

With HP Mobile Printing Solutions, you can print straight from your smartphone or tablet in just a few simple steps wherever you are: using your mobile device OS, using HP Smart or also sending an email to your printer with PDF*, TIFF, or JPEG attachments.

These are the main methods of mobile printing:

Using HP Smart app.

Direct print from mobile apps on iOS, Android and Chrome OS.

Printing by email (HP ePrint).

It is also compatible with Chromebook, with HP Print for Chrome.

* PostScript SKUs only

3.10 Can the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer print files from smartphones or tablets?

Yes:

With HP Mobile Printing: you can print directly from your Android (with the HP Print Service Plugin) or Apple devices (with AirPrint) or send your jobs directly by email to the printer (HP ePrint).

With the HP Smart app.

Direct print from mobile apps on iOS, Android and Chrome OS.

3.11 Can I send to print from the EWS?

No, the EWS does not have a job submittal. However, users can print from HP Click, USB and network folders via the front-panel, or by using the different drivers.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

3.12 How to print from in-OS?

From iOS (iPhone, iPad): with AirPrint.

From Android: with HP Print Service Plugin.

Chromebook with HP Print for Chrome.

Direct print from mobile apps on iOS.

3.13 How many printing paths and file formats are supported by HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

Print a TIFF, JPEG, HP-GL/2, PDF, or PostScript file directly from a **USB flash drive** or **network folder***. File should not be bigger than 4GB to be printing from USB.

Print a TIFF, JPEG, HP-GL/2, PDF, or DWF (Windows only) file directly from a computer (Windows only) connected to the printer, using **HP Click**.*

Print any kind of file from a computer connected to the printer, using a **software application** that can open the file, and a **printer driver** supplied with your printer. *

Print from a smartphone or tablet through the **HP Smart app**.*

Print a file that is already in the **job queue**.*

* PDF or PS files can only be printed with PostScript SKUs

3.14 How can I print my HPGL2 files?

HPGL2 files can be printed:

By using HP Click

From USB

3.15 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support nest job printing?

Yes, using the HP Click software. It is also possible to do nesting enabling from the printer front-panel.

3.16 How do I print a generated PCL3 file?

PCL3 is a standard file format developed by HP for CAD applications that is generated when choosing the *Print to File* option and includes all print job settings, ready to reprint. It is possible to print PCL3 files using the USB Printing Path.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

3.17 Is the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer well suited for unattended printing?

Yes, the printers are well suited to long, unattended print jobs, having multiple rolls (dr SKU's only) and auto-roll switching plus robust and consistent image quality. Additionally, with the 500GB HDD, many files can be stacked within the print queue.

Moreover, 300-ml ink cartridges are available for these printers and have the continuous printing functionality incorporated.

Please note that an upgrade kit for an F40 Folder will be available as an accessory from October 2019, which will provide a full end-to-end solution for unattended printing.

3.18 How can I activate the printing preview?

In the driver settings, just tick the box.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

4 Scanning (HP DesignJet T2600 36-in Multifunction Printer Series only)

4.1 What is integrated scanning?

It allows you to capture and share feedback, enable archiving and more: track, record project changes with official reviews and signatures. With the HP DesignJet T2600 36-in Multifunction Printer, you have one unique integrated device (printer, scanner, touchscreen, and stacker) with one unique interface and one power cable. There is no need to setup individual devices, etc.

4.2 Does the HP DesignJet T2600 36-in Multifunction Printer support scanning to USB?

Yes, the HP DesignJet T2600 36-in Multifunction Printer features a USB connection for USB memory drives that enables it to scan to USB in both PDF and PDF/A (PostScript models only), JPEG or TIFF formats.

4.3 Does the HP DesignJet T2600 36-in Multifunction Printer support scanning to network folders?

Yes, the HP DesignJet T2600 36-in Multifunction Printer can scan to network folders.

4.4 Can users define and save their own scan and copy presets?

Yes. The HP DesignJet T2600 36-in Multifunction Printer provides factory presets designed to cover the most commonly used scan and copy needs.

For extra customization, you are able to create your own customized scan and copy presets. Factory presets can also be cloned and then customized accordingly.

4.5 How frequently must the scanner be calibrated?

A white calibration is done automatically every time the printer is switched on. There is no need to calibrate the scanner on a regular basis for maintenance. Calibration may be required if the user experiences scan image-quality issues. The HP DesignJet T2600 36-in Multifunction Printer is able to print its own calibration sheet.

4.6 Is performance reduced if you scan and print at the same time?

The HP DesignJet T2600 36-in Multifunction Printer can scan and print simultaneously. Challenging print or scan jobs, e.g. printing a very complex PDF* or scanning at high resolutions, may affect productivity.

* PostScript SKUs only

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

4.7 Is it possible to scan to an email address?

Yes. The HP DesignJet T2600 36-in Multifunction Printer can scan a job and send it as an attachment in an email with one or more recipients.

Email addresses can be entered in the printer's front-panel at the time of scanning. It is also possible to connect the HP DesignJet T2600 36-in Multifunction Printer to an address book using LDAP. Alternatively, using the HP Smart app on a mobile device (iOS or Android), one can scan to the device and then send it by mail, leveraging the contact addresses in its address book.

4.8 Is it possible to scan to a repository in the cloud?

Yes, you can scan to a repository in the cloud by using the HP Smart app as summarized below:

Place the item you want to scan on the scanner glass or in the automatic document feeder (ADF) tray.

Tap the Scan to cloud tile.

Select scan as input source and set color or black and white, and the desired resolution.

Tap **Scan**.

For multi-page scans, tap the **Add Pages** icon , and then repeat these steps with another item.

Select where you want to upload the scanned documents and tap done.

4.9 Is it possible to have more than one network folder configured for the scan to file?

Yes. Up to 100 network folders can be configured through the Embedded Web Server (EWS).

4.10 Is the HP DesignJet T2600 36-in Multifunction Printer capable of generating PDF files when scanning?

Yes. The HP DesignJet T2600 36-in Multifunction Printers with the PostScript/PDF upgrade can generate scan files in JPEG, TIFF or PDF which can be printed (from a USB or network folder and from the Scan Queue).

4.11 What file formats can scanned files be saved as?

Scanned files can be saved as JPEG, TIFF, PDF* and PDF/A*, including multipage options for PDF and TIFF.

Please note that with PDF/A, generated files are PDF v1.4 (while non-PDF/A version is 1.7). Enabling of PDF/A is possible through Settings | Scanner Preferences.

* PostScript SKUs only

Learn more at http://hp.com/go/DesignJetT1600 **and** http://hp.com/go/DesignJetT2600

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

4.12 What is the maximum size that a scanned file can be saved as?

The maximum scan sizes for each file format are:

JPEG: 914 x 8000 mm (36 x 315 in);

TIFF: 610 x 15,000 mm (24 x 590.5 in);

PDF (with optional PostScript Upgrade): 914 x 8000 mm (36 x 315 in)

Please see below the maximum scan size (in meters) based upon DPI, the width of the document and file type.

	Width of Document	Format						
DPI			100	200	300	400	600	1200
	0" - 12"	JPEG	8	8	5	2.378	2.378	1.2
		TIFF	30	30	15	4	4	1
		PDF	8	8	8	2.378	2.378	1.2
	12.01" - 24"	JPEG	8	8	5	2.378	2.378	1.2
		TIFF	18	18	8	2	2	0.5
		PDF	8	8	8	2.378	2.378	1.2
	24.01" - 36"	JPEG	8	8	5	2.378	2.378	1.2
		TIFF	12	12	5	1.2	1.2	0.3
		PDF	8	8	8	2.378	2.378	1.2

4.13 What quickset options can I create?

The following settings are available in scan quicksets:

Quickset name allows you to name the quickset you are working with.

Content type allows you to set the content type to Lines, Mixed, or Image.

Original paper type allows you to set the content type to White paper, Photo paper, Old/recycled paper, Translucent paper, Blueprint, or Ammonia/old blueprint.

Blueprints invert allows you to invert blueprints.

Auto-release original allows you to auto-release the page once scanned.

Input size allows you to set the input size page to Automatic, Custom size, a list of the available loaded rolls (Roll width), or a fixed list of standard sizes, by width and length (Standard size).

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

If you select **Custom size**, two new settings are displayed:

Custom width allows you to set a specific scan area width or enter 0 (zero) for automatic width detection.

Custom length allows you to set a specific scan area length or enter 0 (zero) for automatic length detection.

Orientation allows you to set the page orientation to Landscape or Portrait when Input size is set to Custom size, or any Standard size except A0.

Positioning allows you to set the position of the original page in the input size area, when input size is not automatic. The options are Top-left, Top-center, Top-right, Middle-left, Middle-center, Middle-right, Bottom-left, Bottom-center, Bottom-right.

Scan resolution allows you to set the resolution to 200, 300, 600, or 1200 dpi.

Color options allows you to choose Black and white, Grayscale, or Color.

Smart & detailed background removal may be used if you have an original with a background that is not completely white, or an original on translucent paper.

Black enhancement can be used to change dark grays to black.

De-skew allows you to turn the digital skew correction on or off.

Reduce scan speed to enhance quality allows you to reduce the scan speed to get better scan results when scanning at 200 and 300 dpi.

Format allows you to set the file format to Single-page PDF and PDF/A, Multi-page PDF and PDF/A, JPG, Single-page TIFF, or Multi-page TIFF, PDF/A.*

Compression allows you to set the level of compression.

File name prefix allows you to set the file name prefix for the generated file.

Job storage mode offers two options:

Scan and delete: Scanned files are not saved in the scan queue.

Scan and store: Scanned files are saved in the scan queue.

* PDF file formats only available with PostScript SKUs

4.14 Can the HP DesignJet T2600 36-in Multifunction Printer generate multipage files when scanning to file?

Yes. With the HP DesignJet T2600 36-in Multifunction Printer, you can scan a set of documents into either a single PDF multipage file* or a single multipage TIFF file.

* PostScript SKUs only

4.15 How can the HP DesignJet T2600 36-in Multifunction Printer get accurate scanned plans and what post editing capabilities are available?

Plans can be accurately scanned by using the self-calibrated scanner system, background noise removal to cleanup noisy/dirty originals and image enhancing. Please note, to achieve the best possible results, select the correct Original paper type, e.g. White paper, Photo paper, Old/recycled paper, Translucent paper, Blueprint, or Ammonia/old blueprint.

Post-editing features include:

Crop to custom or standard size;

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

90, 180, 270 degrees rotation;

Adjust brightness;

Adjust contrast.

4.16 Can the HP DesignJet T2600 36-in Multifunction Printer scan blueprints?

Yes, the HP DesignJet T2600 36-in Multifunction Printer is able to scan blueprints, removing the original blue background and transforming the white lines to black automatically. The blueprint background removal functionality can also handle old and/or ammonia-based blueprints.

4.17 To which locations is it possible to scan?

From the front-panel:

To computer;

To printer HDD (retrieval of the file is through the EWS);

To network folder (Please see the User Guide for instructions on how to set up a shared network folder);

To email address;

To USB flash drive.

From the HP Smart app:

To email;

To cloud.

4.18 From which locations is it possible to scan/copy?

It is possible to scan from:

The printer;

Your smartphone or tablet (HP Smart App).

4.19 What types of paper categories are suitable for scanning?

The scanner may not support the full range of paper types that may be used by the printer. The scanner supports the following paper categories:

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

White paper;

Photo paper;

Translucent paper;

Blueprints;

Old or ammonia-based blueprints.

4.20 What paper types does the scanner not support?

The scanner does not support:

Film.

Backlit material.

Cling material.

Translucent paper (<65 g/m2).

4.21 How does the scanner protect original documents from possible damages?

With the Scanner OPT (Original Protection Technology). A set of sensors plus algorithmic firmware in the scanner paper path senses the media advance and anticipates any paper crashing against mechanical elements that may occur. Additionally, due to the high scanning speed, a new setting, “Reduce scan speed to enhance image quality”, has been introduced and this can be chosen to protect the original documents.

4.22 What size page can I copy?

36 inches wide x 8 times the length of ISO A0

4.23 Is it possible to enlarge my copy?

Yes, it is possible to resize the copy to between 25% and 400% in 1% increments

4.24 What are the recommended settings for good quality?

Factory presets/quicksets have been tailored to maximize quality for image, lines and mixed content originals.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

5 Media loading and handling

5.1 What types of printing material are compatible with this device?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series support rolls from 279 to 914-mm (11 to 36-in) in width.

Input: automatic front-loading roll feed (two automatic front-loading roll feeds with smart roll switching for dr models); rolls up to 200 m (650 ft) long and 140 mm (5.5 in) of diameter; sheet feed;

Output: integrated output stacker (from A4/A to A0/E, with up to 100 A1/D-size capacity); media bin; automatic cutter; Scanner (HP DesignJet T2600 36-in Multifunction Printer models only): straight-through scan paper path for sheet and cardboard originals

The maximum supported paper thickness is 0.5 mm (19.7 mil).

This printer can use a wide range of printing materials including Bond and Coated Papers, Technical Papers, Photo Papers, Films, Self-Adhesive Materials, Banner and Sign Materials.

There are a range of HP large format printing materials compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series including papers with ColorPRO Technology, FSC®- or PEFC™-certified papers, and recyclable papers.

For the entire HP Large Format Printing Materials portfolio, please browse HPLFMedia.com.

5.2 What are the media loading options?

Media can be loaded on the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer via sheet feed or roll feed. For output, media can be cut with the integrated automatic cutter and collected in the included media bin.

5.3 What is the maximum media thickness that can be loaded and printed?

The maximum supported paper thickness is 0.5 mm (19.7 mil).

5.4 What is the minimum roll width that is supported?

The minimum supported roll width is 279 mm (11 inches).

5.5 What is the maximum media weight that can be loaded and printed?

The maximum roll weight is:

Roll Maximum Weight (imperial): 26.3 lb.

Roll Maximum Weight (metric): 11.9 kg

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

5.6 What are the sizes supported by the sheet tray?

The following media sizes is supported via this input method:

Manual feed: 210 x 279 mm to 914 x 1219 mm (8.3 x 11 to 36 x 48 in).

Maximum thickness: 0.5 mm (19.7 mil).

5.7 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support two rolls?

A dual-roll SKU is available for both the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer, providing fast and easy switching between different rolls, or long runs of unattended printing.

5.8 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer come with an integrated cutter?

Yes. There is an integrated cutter that cuts the paper automatically between jobs. The cutter can also be disabled from the settings in the driver box.

Please note that a vertical cutter is not included with this printer.

5.9 What is the capacity of the stacker?

The stacker can stack printed output ranging from size A0 to A4. The stacker has a capacity for an entire 100 A1 sheets[1].

[1] Please note that using different sizes of paper may result in a different maximum capacity of the stacker.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

6 Ink and Printheads

6.1 Which is the ink capacity of the cartridges?

All colors (cyan, magenta, yellow, matte black, photo black, and gray) are available in both 130-ml and 300-ml cartridges.

6.2 Can I use third-party or non-HP inks?

Printing problems put delivery at risk and can cost you time, money, and clients. HP DesignJet printer ink is designed to get the job done right the first time, every time. HP internal testing demonstrates that there are hidden costs of using non-HP inks in your HP DesignJet printers. These costs may well outweigh the perceived savings in the purchase price of non-HP inks.

Based on the testing and analysis using non-HP inks:

Printhead replacement

Up to 2.5 times as many printheads.

Wasted ink, wasted money

Nearly 40% more ink use due to frequent need for printhead cleaning.

Increased labor costs

More than 8 additional operation interventions per day.

Unexpected downtime

Printers unavailable up to 77 hours more per year due to additional interventions.

Inferior print quality

Unacceptable print quality, durability, and color performance, implying additional ink, media, and labor costs.

Further details can be found at http://www8.hp.com/h20195/v2/GetPDF.aspx/4AA5-7018EEE.pdf

6.3 What printing supplies do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer use?

They use 1 HP 727-732 universal printhead and HP 730 ink cartridges:

Printhead
Please note that the printhead is the same printhead used by the HP DesignJet T930/T1530/T2530 MFP series of printers.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

Product Number	Printhead
B3P06A	HP 727-732 DesignJet Printhead

Ink Cartridges
Please note that the ink cartridges are the same used by the HP DesignJet T1700 printer series.

Product Number	Cartridge
P2V62A	HP 730 130-ml Cyan DesignJet Ink Cartridge
P2V63A	HP 730 130-ml Magenta DesignJet Ink Cartridge
P2V64A	HP 730 130-ml Yellow DesignJet Ink Cartridge
P2V65A	HP 730 130-ml Matte Black DesignJet Ink Cartridge
P2V66A	HP 730 130-ml Gray DesignJet Ink Cartridge
P2V67A	HP 730 130-ml Photo Black DesignJet Ink Cartridge
P2V68A	HP 730 300-ml Cyan DesignJet Ink Cartridge
P2V69A	HP 730 300-ml Magenta DesignJet Ink Cartridge
P2V70A	HP 730 300-ml Yellow DesignJet Ink Cartridge
P2V71A	HP 730 300-ml Matte Black DesignJet Ink Cartridge
P2V72A	HP 730 300-ml Gray DesignJet Ink Cartridge
P2V73A	HP 730 300-ml Photo Black DesignJet Ink Cartridge

Learn more at http://hp.com/go/DesignJetT1600 **and** http://hp.com/go/DesignJetT2600

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

6.4 What is the printhead warranty?

The HP 727-732 DesignJet Printhead warranty is one year or 6 liters after installation, whichever occurs first.

6.5 What kind of ink is used in the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer series models use HP Bright Office inks which have dual technology designed to obtain the best results for AEC customers on plain paper. It also has 100-year archival tested for color prints and is ISO 11798-certified for black & white prints*

* HP have 100 years archival plain paper tested by Wilhelm Imaging Research Statement on Dark storage Permanence and ISO 11798:2000 on black & white printouts.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

7 Apps, Drivers and Software

7.1 From what applications can I print?

You can print from a lot of applications, including: AutoCAD, Adobe Acrobat Reader & Pro, Foxit Reader, Microsoft Office, Adobe Creative Suite, PlanGrid, AutoCAD 360, Dropbox, Documents 5 by Readdle, Bluebeam Revu, ArcGIS, Dassault –Catia, MicroStation, VectorWorks, CorelDRAW, Dassault-SolidWorks, Revit, ArchiCAD, MapInfo, AutoDesk Design Review, PTC Pro/Engineer, Sketch Up or AutoCAD MAP 3D.

Please note: For the SKUs without PostScript, using a PC, users can open the PDF file and then use the print driver or HP Click to print it. Mobile devices can detect that the printer does not support PDF and can render the PDF themselves and send them raster to the printer. The result is that PDF documents can be printed from both PCs though the driver and HP Click, and from mobile devices (iOS or Android) through the HP Smart app but cannot be printed directly from a USB pen drive.

PDF documents can also be printed from a MacOS/iOS device by using an Airprint driver. Additionally, HP ePrint provides the functionality to print PDF documents, together with JPG and TIFF file formats.

7.2 Is there a Universal Print Driver compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

HP no longer provide a Universal Print Driver for the new HP DesignJet printers. However, two new driver packages, the DesignJet and PageWide XL PCL3 driver and the DesignJet and PageWide XL PS driver, are scheduled to be available for download from 4th July 2019. Please see https://support.hp.com/us-en/drivers/printers for further details.

7.3 Is there a generic HPGL/2 driver that is compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

Yes, a generic HPGL/2 driver that is compatible with all HP DesignJet and HP PageWide printers can be downloaded from the HP Support Page: https://support.hp.com/us-en/drivers/printers

The generic driver contains the basic settings together with options to print a job.

7.4 What is HP DesignJet Utility?

The HP DesignJet Utility enables you to manage your printer or printers from a computer with a TCP/IP connection.

7.5 What is the difference between the HP DesignJet Utility, the Embedded Web Server (EWS) and HP Web Jetadmin (WJA)?

The HP DesignJet Utility allows to have a quick overview of the printer status and easily download drivers. The HP Embedded Web Server allows you to monitor and configure the printer. HP Web Jetadmin is focused on fleet management rather than single-printer management.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

7.6 What drivers are available for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

Raster (PLC3GUI). (V3 and V4).
PostScript available for all Windows. (V3).
PDF Print Engine starting with Windows 8.* (V4).
AirPrint for macOS

For more details, refer to the User Guide.
* PostScript SKUs only

7.7 For which drivers is the preview option available?

The preview option is available for all drivers. Check the box in the driver setting to preview the job before printing.

7.8 What is PostScript/PDF Upgrade Kit?

The PostScript/PDF upgrade kit allows you to upgrade a non-PostScript printer to the Adobe PostScript/PDF Technology. These technologies allow you to process complex PostScript and PDF files better. Files travel swiftly over the network without complication. It also allows you to print PDF files directly from a USB drive plugged into the front-panel and printing from a network folder.

The HP DesignJet PostScript accessory enables you to increase the efficiency of your print workflow and easily accommodate large, complex files.

Easily and effectively manage and match PANTONE colors prints emulating PANTONE colors that are optimized for this printer and your choice of media.

7.9 What is the difference between Adobe PostScript and Adobe PDF Print Engine?

Adobe PDF Print Engine is the new generation of rendering engine from Adobe, improving previous Adobe Postscript Engine. APPE interprets and renders natively PDF instead of going via Postscript, providing highest level of reliability and flexibility for PDF output.

The advantages are:

PDF native support. With Adobe PS Engine, PDF is supported but not natively: there is a need of an intermediate conversion that translates PDF into PS so Adobe PS Engine can process it.

More reliable interpreting and rendering PDFs.

Better transparency support. Accurately renders transparent images and graphics, and effects such as drop shadows and feathering, even when combined with spot colors and smooth shades. Transparencies (introduced in PDF 1.4) are not supported by PostScript, so this means that whenever printing a PDF with transparencies on Adobe PostScript engine, a flattening stage needs to occur first (e.g. in a computer application using a PS Driver), and these conversions and color management performed in both application and printer can lead to artifacts in the final print output. Since APPE supports PDF natively, PDF files with transparencies can be processed entirely in the printer.
ICC-based color management.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

7.10 Do I need the HP DesignJet PostScript/ PDF Upgrade kit to print from a Mac?

It is not necessary. The Mac raster driver can be used to print to the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer without a PostScript/PDF Upgrade kit. However, with the PostScript kit for MAC, Pantone Colors reproduction will be more accurate.

7.11 Are HP SmartStream and HP SmartTracker compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series?

HP SmartTracker is available as an accessory for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series. HP SmartStream is not supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series, but is compatible with production models of the HP DesignJet printer series including the HP DesignJet XL 3600 36-in Multifunction Printer Series.

7.12 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer include any vectorization software?

No, but there is a 15 days trial version available at:

http://www.scan2cad.com/
https://www.autodesk.com/products/autocad-raster-design/overview

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

7A. HP Smart App

7A.1 What is the HP Smart app and what data does it make available?

The HP Smart app helps you to print and manage your HP DesignJet T2600 36-in Multifunction Printers and HP DesignJet T1600 36-in Printers.

HP Smart allows you to print, scan and share on-the-go with your Smartphone or tablet.

Printing from mobile devices has never been so easy:

Download and install HP Smart from the App Store or Play Store. Add your printer to HP Smart by connecting your Smartphone or tablet to the same network the printer is connected and you are ready to print and scan from your mobile.

Use the screen on your mobile device to:

- Print functions.
- Print PDF*, photos, email attachments, and more from virtually anywhere.
- Scan a document or photo from your printer (HP DesignJet T2600 36-in Multifunction Printer Series only)
- Scan a document or photo with your device's webcam or camera

* PDF files can only be printed with PS SKUs

7A.2 On which mobile devices can I use the HP Smart app?

Smartphones and tablets (iOS from 7.0 and Android from 4.4) and PC.

7A.3 Is a plugin required for iOS to install the HP Smart app as with Android?

No, for iOS the plugin is not needed.

7A.4 How do I install the required plugin for the Android version of the HP Smart app?

All you need to do is download the HP Print Service Plugin from the Google Play Store to get started:
https://play.google.com/store/apps/details?id=com.hp.android.printservice

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

7A.5 What Cloud repositories are supported?

The following information is only relevant for iOS:

To print documents, Google Drive, Box, Dropbox and Evernote.

To print photos: Facebook and Instagram.

Scan a document or photo from either your printer (HP DesignJet T2600 36-in Multifunction Printer Series only) or with your device's webcam or camera and save it to your device or cloud account

7A.6 How do I configure the supported Cloud repositories?

The HP Smart app will detect the Cloud repositories that have been already installed in your tablet of phone. You only need to enter your credentials to allow the app to access the content.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

7B. HP Click

7B.1 What is HP Click?

HP Click is an easy-to-use tool designed for people who want a reliable way of printing. Ideal for a broad range of graphics and technical applications including posters, roll-up banners, info-graphic presentations, maps, and CAD documents.

Download HP Click for free: **http://www.hp.com/go/clickDesignJet**

7B.2 How is HP Click different from HP Instant Printing?

	HP Click	HP Instant Printing
Automatic nesting	Yes	No nesting
Individual page copies	Yes	No
Printing Queue & Accounting	Link to EWS	Ability to generate account ID
Pre-added page sizes	Yes	Manually add
PDF error check*	Yes	No
Drag & Drop files in app directly	Yes	Manually add
Cutting lines	Yes	No
Single sheet	Yes	No

* PostScript SKUs only

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

8 Maintenance, Service and Support

8.1 What kind of support will be available? 24/hr7 days a week, same day, etc.?

The support of this model will be NBD (next business day). Please contact your support provider for additional options available.

8.2 How do I dispose of ink cartridges, printheads and spare parts?

You can contact your reseller that will advise you on the best way to dispose of your supplies.

8.3 Can I buy service packs or extended warranty support for my printer?

Yes. There are different care packs and subscription models: monthly, quarterly or yearly payment. Contact your reseller for more information.

8.4 What different upgrade firmware options are available?

There are various ways of downloading and installing firmware updates. You can choose whichever you find most convenient.

They can be divided into two categories: automatic and manual updates. Instructions for how to upgrade are available in the User Guide.

8.5 What different update software options are available?

To update printer drivers and other software for your printer, go to the Printer Utility or to the support page.

Under Windows, HP Software Update regularly offers to update your software automatically.

To enjoy all printing features, download the Mac OS X drivers from the Printer Utility or to the support page.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

9 Value Accessories for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer

9.1 Do you offer an HP Jetdirect accessory?

No, because the HP Jetdirect accessory functionalities are now embedded in the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer. This accessory is not compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer.

9.2 What accessories are available for purchase?

The following accessories can be ordered for these printers:

L4R66A	HP DesignJet 36-in Spindle
G6H51B (Until the beginning of July 2019) **5EK00A (Beginning of July 2019)**	HP HD Pro 42-in Scanner
G6H50B	HP SD Pro 44-in Scanner
CN538A	HP DesignJet 3-in Core adapter
N7P47AA	HP USB 3.0 to Gigabit LAN Adapter
C0C66C	HP DesignJet PostScript/PDF Upgrade Kit*
5NB95A	HP SmartTracker Software
5NB95AAE	HP SmartTracker Electronic License

* Non-PostScript/PDF SKUs. Please note that the upgrade kit is also compatible with the following HP DesignJet printers:

HP DesignJet T1700 Printer Series
HP DesignJet T920/T930 Printer Series
HP DesignJet T1500/T1530 Printer Series
HP DesignJet T2500/T2530 Printer Series
HP DesignJet XL 3600 Printer Series
HP DesignJet T3500 Printer Series

Learn more at http://hp.com/go/DesignJetT1600 **and** http://hp.com/go/DesignJetT2600

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

9.3 Can the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer be upgraded to PostScript?

Yes. The HP DesignJet PostScript/PDF Upgrade Kit allows customers that bought a non-PostScript version to upgrade it to a PostScript one.

9.4 How do I order supplies and accessories?

Please contact your reseller that will advise you on the best way to order supplies and accessories.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

10 Security

10.1 Which security features are embedded with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer have embedded Device Security features that protect and detect any attack on the device, e.g. HP Secure Boot, Whitelisting, TPM, and Security Event Logging.

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer also have User authentication features, e.g. Role Based Access Control and LDAP/Kerberos directory. Additionally, the printers have data and document protection features, such as self-encrypting HDD, Secure Disk erase (DoD 5220.22-M), SNMPv3, IPsec/Firewall and Encrypted PIN Printing.

To see the full list of features, please consult the Technical Security White Paper:
http://h10032.www1.hp.com/ctg/Manual/c01698396

10.2 If the USB port is not disabled, how could it be misused specifically?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer have several protections in place to prevent malware attacks through USB drives; the firmware which has been specifically designed for the device makes it more difficult to create malware that may work on the printer, and the printer firmware only reads and writes 'print ready' file formats, such as PDF*, TIFF, or JPEG. No other files on the USB (such as executable files, autorun, etc.) are read by the printer firmware, thus limiting the possibility of malware executing in the device. Besides, features such as HP Secure Boot and firmware Whitelisting ensure that every time the device is initialized, the integrity firmware and associated device data detect any malware that could have been installed in the printer.

* PostScript SKUs only

10.3 Which are the security settings provided on the front-panel?

Through the front-panel, it's possible to enable/disable:

Automatic log-out after 1,3 or 5 minutes (controlling the user sessions).

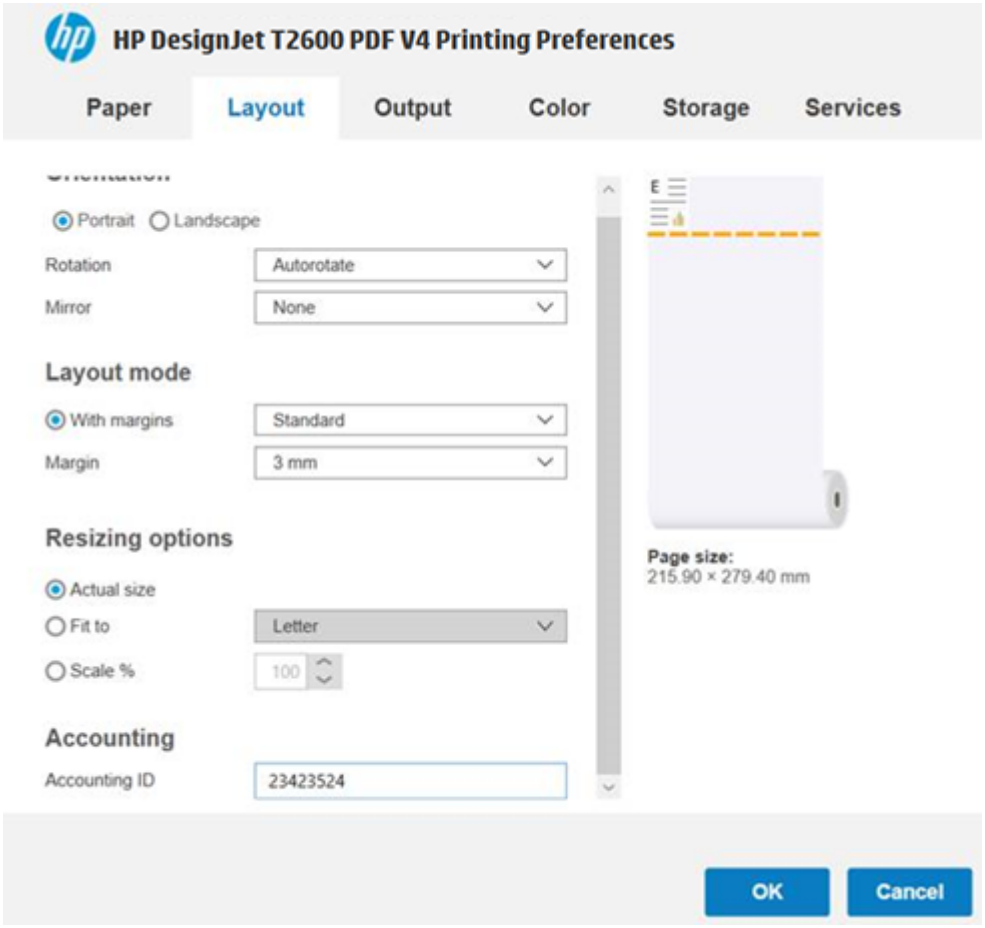
Embedded Web Server (EWS).

Web Services that are used by printing and management tools, such as the HP utility, HP Click, and SDK for RIPs.

10.4 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer require an account ID for printing jobs?

It is optional. If turned on, the account ID field will be mandatory and jobs with no account ID will be kept "on hold for accounting". The Account ID should be added in the Layout tab of the Driver settings when sending to print, as per the screenshot below:

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW



10.5 What is the Secure Disk Erase and the Secure File Erase?

The Secure Disk Erase facility can completely erase your information from the hard disk to protect it from unauthorized access. Secure Disk Erase provides three different levels of security: Non-Secure Fast Erase, Secure Fast Erase (estimated time: 1 minute) and Secure Sanitizing Erase (estimated time for 1 pass: 2 days; 2 weeks for 5 passes).

The Secure File Erase is a feature that ensures that once deleted, the information of a job cannot be accessed using the chosen secure algorithm.

10.6 Can you auto-delete the jobs from the HDD once the jobs have been printed?

Yes, there is an option to activate the auto-deletion of the jobs from the queue after it is printed.

10.7 Can printers with SNMP versions 1-2 and 3 be turned off/on independently?

Yes. You can decide which version to turn on/off through the Embedded Web Server (EWS).

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

10.8 What HP solutions regarding security, manageability and accounting are supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

Manageability:

HP Web Jetadmin.

HP Embedded Web Server.

HP Partner Link.

DesignJet and PageWide XL PCL3 driver/ DesignJet and PageWide XL PS driver.

Security:

HP JetAdvantage Security Manager.

10.9 Are the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer compatible with HP JetAdvantage Security Manager?

Yes, the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer are compatible with HP JetAdvantage Security Manager.

10.10 Which third party solutions regarding pull-printing are supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer have full integration with Celiveo enterprise solution and are compatible with other pull-printing solutions in the market, such as HP Access Control, Equitrac and Safecom.

The differences between a solution that has full integration and one which has compatibility with the printer are as follows:

With a solution that has full integration, e.g. Celiveo, the printer recognizes the user. The user then has access to their job queue on the front panel, together with any specific restrictions to the printer features that the IT manager has configured; this solution will also provide accurate cost tracking of what each user prints.

In the case of a compatible solution, users can authenticate themselves at the printer, but as the front panel is not integrated with this solution, the only option available will be that their job queue can be printed but they will not be able to change it etc. Additionally, any cost tracking will be an estimation only.

The rest of the HP DesignJet portfolio are compatible with the Pull-Printing solutions on the market such as HP Access Control , Celiveo, Equitrac and Safecom.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

10.11 Is PIN printing possible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

Yes. Encrypted PIN Printing is a feature available with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer providing functionality that secures both the document and the data it contains.

10.12 How many digits are required for the PIN?

The PIN contains four digits.

10.13 Is there a limit to the number of jobs that can be held in the queue when using PIN printing?

There is no limit to the number of jobs that can be held in the queue other than the size of the jobs and capacity of the HDD.

10.14 How long will the job sent via PIN printing be kept in the queue for the user to print it?

There is a feature on the front-panel that allows the administrator to set up the functionality to delete any jobs that have been on hold after a defined period of time. This allows the printer's administrator to delete any job that has been sent to the printer but has not been printed.

10.15 Which authentication solutions are supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

The following authentication solutions are supported by the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer:

Role Based Access Control (RBAC);

LDAP/Kerberos Active directory;

Card reader.

Role based Access Control and LDAP/Kerberos AD are solutions embedded into the printer.

The card reader solutions that can have a full integration are Celiveo and API Netgard – both solutions being a 3rd party solution and need to be purchased separately.

10.16 Is there a limited number of users that can be created on RBAC?

There is no limit to the number of users that can be created on RBAC other than the capacity of the HDD.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

10.17 When changing RBAC on different tools, which configuration will be kept?

The last used configuration will be kept.

10.18 Does the card reader accessory have a HP part number? Or should it have to be ordered through third party channels?

The card reader is an accessory. Celiveo is offering a solution called Celiveo Enterprise 8.0 fully compatible and integrated with the front-panel of the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer.

API is offering a solution called API technologies Netgard MFD v1.8 for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer that is Common Criteria Certified (CCC) and available through HP in the US, with the Part Number HP P/N A992643/ MFP CL310S2HP, and through API resellers for the rest of the territories.

10.19 How do you connect the Celiveo card reader to the printer?

One side of the card reader is connected to the printer via a red cable, and the other side is connected to the server via another red cable.

10.20 How does Security Event Logging report the events to the IT manager?

2 SIEMS (Security Information and Event Management systems) are compatible with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer: MacAfee Enterprise Security Manager and Splunk.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

11 Accounting Solutions

11.1 Is it possible to get printer accounting information?

Yes. There are various different ways of getting accounting information from your printer:

View printer usage statistics, such as ink and paper usage of your recent jobs by using the HP DesignJet Utility.

Analyze printing costs or enable reimbursement from multiple printers and easily create consolidated reports with HP SmartTracker.

Use a third-party application to request printer status, printer usage or job accounting data from the printer through the Internet. The printer provides data in XML to the application whenever requested. HP provides a Software Development Kit to facilitate the development of such applications.

11.2 Which third-party accounting solutions are supported with the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

PPU/Accounting:

Kothari – KoJac

Sepialine – Argos & Printerpoint

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. May 2019. 4AA7-5554ENW

12 Contractual

12.1 Are there any sales tools/trainings I can use to sell contractual?

HP provides tools, training and support for channel partners to start or improve their contractual selling including:

Pay-per-use (PPU) Whitepaper, a PDF document that provides detailed information on the HP Partner Link print categories and information on ink consumption by category.

Pricing Tool, an Excel document that calculates prices per sqm and print category, and creates a customer-viewable quote.

Business case for Channel Partners selling printers transactionally, an Excel file that calculates the opportunity to switch to contractual sales.

Training that explains why contractual is relevant and how it is done.

12.2 What is HP Partner Link?

HP Partner Link is a secure web-based tool to enable usage-based contracts, allowing the Partner to manage their customer's printers remotely and get reliable usage information. It has three key benefits:

Delivers supplies alerts to facilitate ink fulfilment, sending alerts every time the cartridge is low on ink.

Sends critical service alerts every time the printer stops working or is disconnected, and diagnostic information with troubleshooting.

Displays printer usage information to enable pay-per-use billing. You can see total ink and media usage counters and also by print category.

12.3 Are the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer compatible with HP Partner Link?

Yes, the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer are compatible with HP Partner Link and can be connected through the front-panel or by using a Data Collector Agent.

12.4 What should I do if I want to enroll to HP Partner Link?

The Partner can contact his/her PBM; or alternatively send an email to hppartnerlinkpremium.support@hp.com to make a request for an account.

12.5 How do I access to HP Partner Link?

Go to www.hp.com/go/partnerlinkhome and log in.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

12.6 What is the difference between MPS and HP Partner Link?

HP Managed Print Services (MPS) also offers contractual solutions. The HP MPS organization has its own infrastructure and channel partner programs to create and manage contracts. Large Format Printers can be sold contractually through HP MPS partners through a variety of billing models.

The key difference between MPS and HP Partner Link is that HP Partner link has been specifically designed for HP DesignJet and PageWide XL printers and can be used by any DesignJet Specialist Partner.

12.7 How does HP Partner Link compare to Web Jetadmin?

HP Web Jetadmin is a web-based interface for small to large enterprises to monitor and configure printing assets with fleet management.

HP Partner Link is a web-based tool for Partners to sell large format printers in a pay-per-use basis. It enables easy and reliable contractual business, providing ink and media usage information and sending alerts every time an ink cartridge is low on ink or when the device has any issue.

12.8 Does the Partner need to get Service Certified to sell large format printers contractually? How can the Partner get certified?

No, the Partner can sell large format printer contractually without being a Service Delivery Partner. The Carepack or a Monthly Subscription Carepack can be included in the pricing tool to create the quote and HP will take care of the Break&Fix.

To become a Service Delivery Partner, the Partner should have two technicians that will need to go through a two days training to get certified.

12.9 Is Partner Link "secure" in enterprise environments? What arguments do you have for the IT Manager?

Yes, Partner Link is a secure remote monitoring tool. You have available a whitepaper with all the details that a IT manager would like to get; such as the info that we collect, how frequently we send it, how we send it (in terms of encryption), etc. To highlight some of the arguments you would use for an IT Manager:

The HP Partner Link Pay-per-use Portal sends information related to the printer configuration, printer status and usage and errors data. The printer does not send actual job content nor user information and only performs outgoing connections.

The information is sent using HTTPS and the communication is encrypted, so that the data cannot be viewed or modified by external applications.

The information is stored in dedicated HP Partner Link Pay-per-use servers, which are encrypted, to help prevent the data from being viewed or modified by an external application. These servers strictly meet the HP security standards, and the system is periodically audited to help ensure the highest level of data security.

Since the data is compressed, the size of the information that is sent is minimal.

The Information is sent over Port 443 and the printer will connect to different server instances that meet strict security standards

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

13 Other

13.1 What are the acoustic emissions of the HP DesignJet T2600 36-in Multifunction Printers and HP DesignJet T1600 36-in Printers?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer are the quietest printers in their category[2] and have the following acoustic emissions:

Acoustic Power Emissions (active, printing)	≤ 5.9 B(A)
Acoustic Power Emissions (sleep)	≤ 3.5 B(A)
Acoustic Pressure Emissions	42 dB(A)
Acoustic Pressure Emissions (standby)	32 dB(A)
Acoustic Pressure Emissions (sleep)	< 17 dB(A)
Acoustic Power Emissions (standby)	≤ 4.9 B(A)

13.2 How much power do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer consume?

The HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer consume the following power:

HP DesignJet T1600 36-in Printer	< 100 W (printing); < 36 W (ready); < 1 W (< 10 W with embedded Digital Front End) (sleep); 0.3 W (off)
HP DesignJet T2600 36-in Multifunction Printer	< 120 W (printing and scanning simultaneously) < 100 W (printing only); < 36 W (ready); < 1 W (< 10 W with embedded Digital Front End) (sleep); 0.3 W (off)

[2] According to internal HP testing of operation mode and ready/sound mode sound pressure (plain paper, line drawing, normal mode) compared to published specification of competitive printers.

Learn more at http://hp.com/go/DesignJetT1600 **and** http://hp.com/go/DesignJetT2600

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

13.3 What are the dimensions of the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

The Product and Package dimensions for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer are as follows:

Product	Weight (kg)	Height (mm)	Depth - waste bin open (mm)	Depth - waste bin closed (mm)	Length (mm)
HP DesignJet T1600 36-in Printer – Single roll	82	1080	920	760	1390
HP DesignJet T1600 36-in Printer – Dual roll	85	1080	920	760	1390
HP DesignJet T2600 36-in Multifunction Printer – Single roll	104	1240	920	760	1390 – 1535 (panel in front position)
HP DesignJet T2600 36-in Multifunction Printer – Dual roll	109	1240	920	760	1390 – 1535 (panel in front position)

Package	Weight (kg)	Height (mm)	Depth	Length (mm)
HP DesignJet T1600 36-in Printer – Single roll	113	800	767	1477
HP DesignJet T1600 36-in Printer – Dual roll	117	800	767	1477
HP DesignJet T2600 36-in Multifunction Printer – Single roll	136	810	770	1480
HP DesignJet T2600 36-in Multifunction Printer – Dual roll	139	810	770	1480

13.4 How do the HP DesignJet T2600 36-in Multifunction Printer series and the HP DesignJet T1600 36-in Printer series fit into the current HP DesignJet portfolio?

The HP DesignJet T2600 36-in Multifunction Printer series and the HP DesignJet T1600 36-in Printer series have been designed to empower team focusing on printing CAD and GIS applications. These products are aimed at offering extreme simplicity of use and end-to-end performance to sustain the rhythm of a multi-user environment. They are a perfect fit for enterprise environments and are the world's most secure printers offering a range of security, control, and manageability features.

Both the HP DesignJet T2600 36-in Multifunction Printer series and the HP DesignJet T1600 36-in Printer series have 6 different ink colors, available in 130- and 300-ml cartridges, together with a single printhead.

Optional Adobe PS/PDF upgrade and up to 2 large rolls enabling unattended printing.

All printers are compatible with HP PPU Partner Link to enable contractual sales motion.

Learn more at http://hp.com/go/DesignJetT1600 **and** http://hp.com/go/DesignJetT2600

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

13.5 Which are the different models (SKUs) offered within the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series?

Generally, 8 different printers are available within the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer Series. However, please contact your regional or country HP representative to confirm the SKU's available to you. The following table shows the printers, together with their Product Numbers.

3EK10A	HP DesignJet T1600 36-in Printer
3EK11A	HP DesignJet T1600 36-in PostScript Printer
3EK12A	HP DesignJet T1600dr 36-in Printer
3EK13A	HP DesignJet T1600dr 36-in PostScript Printer
3XB77A	HP DesignJet T2600 36-in MFP
3XB78A	HP DesignJet T2600 36-in PostScript MFP
Y3T75A	vHP DesignJet T2600dr 36-in MFP
3EK15A	HP DesignJet T2600dr 36-in PostScript MFP

13.6 What is the target market for the new HP DesignJet T2600 36-in Multifunction Printer Series and the HP DesignJet T1600 36-in Printer Series?

The HP DesignJet T2600 36-in Multifunction Printer Series and the HP DesignJet T1600 36-in Printer Series are designed for GIS and CAD professionals who prioritize ease of use, line quality, efficient collaboration, strong everyday performance, and high manageability and security.

The single roll HP DesignJet T2600 36-in Multifunction printers and the single roll HP DesignJet T1600 36-in printers focus on small teams, whereas the dual roll HP DesignJet T2600 36-in Multifunction printers and the dual roll HP DesignJet T1600 36-in printers target bigger and more demanding workgroups. All printers are targeted towards mid-market companies and Enterprise.

Learn more at http://hp.com/go/DesignJetT1600 **and** http://hp.com/go/DesignJetT2600

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

13.7 What are the key improvements offered by the HP DesignJet T2600 36-in Multifunction Printer Series and the HP DesignJet T1600 36-in Printer Series compared to the HP DesignJet T930/T1530/T2530 MFP?

The HP DesignJet T2600 36-in Multifunction printers and the HP DesignJet T1600 36-in printers offer a better user experience and, thanks to an improved user interface, simplified workflows. Performance has also been improved in terms of processing, printing, and scanning (in the case of the HP DesignJet T2600 36-in Multifunction printers). All printers come with an encrypted HDD of 500GB, 128 GB of virtual memory and RAM of 4GB (HP DesignJet T1600 36-in printers)/ 8GB (HP DesignJet T2600 36-in Multifunction printers). PDF reproduction has also been improved thanks to Adobe moving from Adobe PostScript to the Adobe PDF Print Engine; a newer PDF Interpreter which improves PDF Printing reliability. *

The different security protocols and solutions have also been improved and updated to the latest enterprise and corporate standards. Manageability has also been enhanced for IT managers to monitor device, fleet, and security options with more capabilities. For enterprises looking over their printing costs, new alternatives are available such as HP Partner Link, MPS and third-party vendors' solutions.

Professionals and workgroups can also print directly from their Android or Apple devices or send their jobs directly by email to the printer.

* PDF functionality supported by PostScript SKUs only

13.8 Is the front-panel translated into different languages besides English?

Yes: English, French, German, Portuguese, Spanish, Italian, Russian, Korean, Japanese, Traditional Chinese, Simplified Chinese, Catalan and Polish.

13.9 What features are available in the Embedded Web Server?

The Embedded Web Server (EWS) is a complete solution to monitor printer status. The customer is able to configure the access control, email server, LDAP/Window sign-in server, and other settings. Also, the EWS allows for other actions, such as the firmware update, check the printer accounting/usage and paper management.

13.10 How do I access the options?

Printer settings can be accessed via the 'Settings' icon which is located in the home screen of the front-panel

13.11 Can I remotely access the front-panel?

No, you cannot access the front-panel remotely. However, due to the Embedded Web Server (EWS), the status of the printer can be checked.

13.12 Can I remove the front-panel?

No, you cannot remove the front-panel.

13.13 Does the printer work without the front-panel?

No, during the printer initialization, the printer checks if the front-panel is attached and it will cause a system error if it is not detected.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

13.14 Is there somewhere I can get assistance if I have accessibility issues?

A contact form for questions and feedback regarding the accessibility of HP products and services for people with disabilities or age-related limitations can be found at: https://h41268.www4.hp.com/live/index.aspx?qid=11387

13.15 Can I use a mouse with the front-panel?

Yes, although you cannot use the mouse buttons, you can use the mouse scroll wheel to zoom in on the front-panel. Please note, if the mouse is inserted, the printer needs to be rebooted for the mouse to work.

13.16 Can I change the brightness of the front-panel?

Yes, the brightness of the front-panel can be changed by accessing the Settings/System menu.

13.17 Is the printer driver compatible with the accessibility features on my computer?

The V3 driver is compatible with *most* accessibility features, such as magnifier, contrast, and screen narrator options.

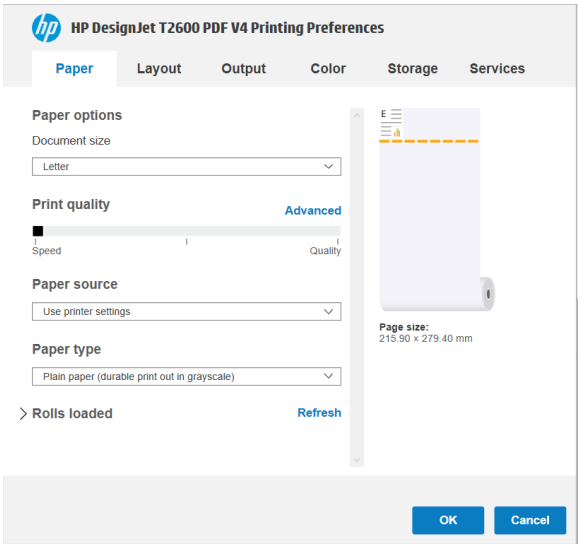
13.18 Do the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer support the HP Professional PANTONE Emulation?

Yes. To use HP Professional PANTONE Emulation, all you have to do is to turn it on. In fact, it is normally on by default.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**

13.19 Is there a water-resistant print mode available on the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

Yes. The mode can be accessed through the driver by selecting the special paper type 'Plain Paper (Durable print out in grayscale)' as per the screenshot below.



When printing with this media in greyscale the printer will use only MK (pigmented ink). However, when printing in color, the output will be same as using "normal" plain paper.

13.20 What finishing options are available for the HP DesignJet T2600 36-in Multifunction Printer and HP DesignJet T1600 36-in Printer?

An integrated top stacker is included with the printer.

13.21 How do I calibrate color?

You can start color calibration from the front-panel. The calibration process is fully automatic and can be performed unattended after you have loaded paper of the type you wish to calibrate - which should be wider than 355 mm (14 in). If you have more than one roll loaded, the printer will ask which roll you want to use for the calibration. The process takes about 3–5 minutes.

Please see the Color Calibration section of the User Guide for more details.

© Copyright 2019 Hewlett-Packard Development Company, L.P. The information contained herein is subject to change without notice.
The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. **May 2019. 4AA7-5554ENW**