# HP ProDesk 400 G7 Microtower PC



## Reliable and ready expansion for your growing business

Designed to fit the modern workspace, the stylish and reliable HP ProDesk 400 Microtower is equipped with strong security features and performance that's scalable to grow with your business.



# HP recommends Windows 10 Pro for business

- HP recommends Windows 10 Pro<sup>1</sup> for business
- Intel<sup>®</sup> Core<sup>™</sup> processors<sup>2</sup>

#### Powerful options

Power through your day with a high-performance 10th Gen Intel® Core™ processor² and options that
include Intel® Optane™ memory H10³, SSD storage⁴, and up to 64GB of DDR4 memory.⁴

#### Expansion that extends your investment

The full value of your investment comes with expansion that extends the life of your PC. The HP
ProDesk 400 MT has three bays and three slots—including storage and WLAN M.2 slots, and
configurable ports to fit your peripheral needs.

### **Built in security**

HP Sure Sense<sup>5</sup> uses advanced protection backed with deep-learning AI to help defend against never
before seen threats. An intrusion sensor along with an integrated accessory cable lock help secure
your cabled mouse and keyboard from theft.

### Tested and ready

- Rest easy with a PC that undergoes MIL-STD 810H testing<sup>6</sup> and 120,000 hours of the HP Total Test Process.<sup>7</sup> Reduce airborne particulate intake with an optional dust filter<sup>4</sup> that helps extend the life of your PC.
- Support a commitment to create and use more sustainable products. The high-efficiency power supply, use of ocean-bound plastics in the speaker box and molded pulp packaging help reduce the impact on the environment.<sup>8</sup>
- Malware is evolving rapidly, and traditional antivirus can't always recognize new attacks. Protect your PC against never-before-seen attacks with HP Sure Sense, which uses deep learning Al to provide exceptional protection against advanced malware.<sup>5</sup>
- Simplify securing your PC. HP Client Security Manager Gen6 offers a single interface to set up and manage powerful security features, including HP SpareKey and HP Password Manager.<sup>9</sup>
- Keep productivity high and downtime low with HP BIOSphere Gen6 firmware-level automation. Your PCs have extra protection thanks to automatic updates and security checks.<sup>10</sup>
- The HP Manageability Integration Kit helps speed up image creation and management of hardware, BIOS, and security through Microsoft System Center Configuration Manager.<sup>11</sup>
- ITDMs can quickly help create, improve, and secure custom Windows images with HP Image Assistant.
- Help protect your PC from websites, read only Microsoft Office and PDF attachments, malware, ransomware, and viruses with hardware-enforced security from HP Sure Click.<sup>12</sup>
- The HP ProDesk 400 MT becomes a hub for all your devices in the office with nine total USB ports, optional ports to connect up to three HP Displays, and optional Bluetooth™ connectivity.<sup>4,13</sup>
- Get answers to everyday support questions with HP Support Assistant, an included self-help tool. It's ready to go the first time you turn on your PC, it updates automatically, and you can directly connect to HP Support through the tool.<sup>14</sup>

## HP ProDesk 400 G7 Microtower PC Specifications Table







Available Operating Systems	Windows 10 Pro 64 – HP recommends Windows 10 Pro for business <sup>1</sup> Windows 10 Pro 64 (National Academic only) <sup>1,2</sup> Windows 10 Home 64 <sup>1</sup> Windows 10 Home Single Language 64 <sup>1</sup> FreeDOS
Processor family <sup>4</sup>	10th Generation Intel® Core™ i3 processor; 10th Generation Intel® Core™ i5 processor; 10th Generation Intel® Core™ i7 processor; Intel® Pentium® processor
Available Processors <sup>33,34,35,41,42</sup>	Intel® Core™ 17-10700 with Intel® UHD Graphics 630 (2.9 GHz base frequency, up to 4.7 GHz with Intel® Turbo Boost Technology, 16 MB L3 cache, 8 cores), supports Intel® VPro™ Technology, 16 Intel® Core™ 17-10700 with Intel® UHD Graphics 630 (2.9 GHz base frequency, up to 4.7 GHz with Intel® Turbo Boost Technology, 16 MB L3 cache, 6 cores), supports Intel® VPro™ Technology, 15 MB L3 cache, 6 cores), supports Intel® VPro™ Technology, 18 MB L3 cache, 6 cores), supports Intel® VPro™ Technology, 18 MB L3 cache, 6 cores), supports Intel® VPro™ Technology, 18 MB L3 cache, 6 cores), supports Intel® VPro™ Technology, 18 MB L3 cache, 6 cores), intel® Core™ i5-10500 with Intel® UHD Graphics G30 (3.1 GHz base frequency, up to 4.5 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 6 cores), intel® Core™ i5-10500 with Intel® UHD Graphics G30 (3.1 GHz base frequency, up to 4.5 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 6 cores), intel® Core™ i5-10400 with Intel® UHD Graphics G30 (3.6 GHz base frequency, up to 4.3 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 6 cores); Intel® Core™ i3-10320 with Intel® UHD Graphics G30 (3.8 GHz base frequency, up to 4.6 GHz with Intel® Turbo Boost Technology, 12 MB L3 cache, 6 cores); Intel® Core™ i3-10320 with Intel® UHD Graphics G30 (3.8 GHz base frequency, up to 4.5 GHz with Intel® Turbo Boost Technology, 18 MB L3 cache, 4 cores); Intel® Core™ i3-10100 with Intel® UHD Graphics G30 (3.7 GHz base frequency, up to 4.3 GHz with Intel® Turbo Boost Technology, 18 MB L3 cache, 4 cores); Intel® Core™ i3-10100 with Intel® UHD Graphics G30 (3.6 GHz base frequency, up to 4.5 GHz with Intel® UHD Graphics G30 (3.6 GHz base frequency, up to 4.5 GHz base
Chipset <sup>41</sup>	Intel® Q470
Form factor	Microtower
Maximum memory	64 GB DDR4-2666 SDRAM; 64 GB DDR4-3200 SDRAM <sup>6,7</sup> Transfer rates up to 2666 MT/s for Celeron®, Pentium®, Intel® Core™i3, and Intel® Core™i5 processors. Transfer rates up to 2933 MT/s for Intel® Core™i7 processors
Memory slots	2 DIMM
Internal storage	500 GB up to 2 TB SATA HDD <sup>3</sup> up to 500 GB SATA SED Opal 2 HDD <sup>3</sup> up to 500 GB SATA SED IFIPS HDD <sup>3</sup> 256 GB up to 512 GB PCIE® YNMe™ M.2 SSD <sup>3</sup> 128 GB up to 1 TB PCIe® NVMe™ M.2 SSD <sup>3</sup> 256 GB up to 512 GB PCIe® NVMe™ TLC M.2 SSD <sup>3</sup> 256 GB up to 512 GB PCIe® NVMe™ SED Opal 2 TLC M.2 SSD <sup>3</sup> 256 GB up to 512 GB Intel® Optane™ Memory H10 with Solid State Storage 3.34 16 GB NVMe™ Intel® Optane™ Memory for storage acceleration 28
Optical drive	HP 9.5 mm Slim DVD-Writer; HP 9.5 mm Slim DVD-ROM; HP 9.5 mm Slim Blu-ray writer <sup>8</sup>
Available Graphics	Integrated: Intel® UHD Graphics 630; Intel® UHD Graphics 610 Discrete: AMD Radeon™ RX 550X Graphics (4 GB GDDR5 dedicated); AMD Radeon™ R7 430 Graphics (2 GB GDDR5 dedicated); AMD Radeon™ 520 Graphics (1 GB GDDR5 dedicated)
Audio	Realtek ALC3205 codec, 2 W internal speaker, universal audio jack, combo microphone/headphone jack
Expansion slots	1 M.2 2230; 1 M.2 2280; 1 PCle 3 x16; 2 PCle 3 x16; 2 PCle 3 x1; 1 SD 4.0 media card reader 10 (1 M.2 2230 slot for WLAN and 1 M.2 2280 slot for storage.)
Ports and Connectors	Front: 1 headphone/microphone combo; 2 SuperSpeed USB Type-A 10Gbps signaling rate; 2 USB Type-A 480Mbps signaling rate Rear: 1 audio-out; 1 power connector; 1 RJ-45; 1 HDMI 1.4; 3 SuperSpeed USB Type-A 5Gbps signaling rate; 1 DisplayPort™ 1.4; 2 USB Type-A 480Mbps signaling rate Optional Ports: Flex IO port − choose one of the following options: DisplayPort™ 1.4, VGA, HDMI 2.0, serial, SuperSpeed USB Type-C® 10Gbps signaling rate (alternate mode DisplayPort™), Dual SuperSpeed USB Type-A 5Gbps signaling rate; Add-on cards: 4x Serial, serial and PS/2 ports combination or parallel <sup>©</sup>
Input devices	HP PS/2 Business Slim Keyboard; HP USB and PS/2 Washable Keyboard and Mouse Combo; HP USB Business Slim Keyboard; HP USB Wired Keyboard; HP Wireless Business Slim Keyboard and Mouse Combo; Universal USB wired keyboard; HP Wired Desktop 320K Keyboard; HP USB and PS/2 Washable Keyboard; HP USB Business Slim Smart Card (CCID) Keyboard; HP USB 1000 dpi; Laser Mouse; HP USB and PS/2 Washable Mouse; HP USB Hardened Mouse; HP USB Optical Mouse; HP USB Fingerprint Mouse; HP PS/2 Mouse; HP Wired Desktop 320M Mouse; HP USB Ardened Mouse; HP USB Mouse;
Communications	LAN: Intel® 1210-T1 PCIe® GbE; Intel® 1219LM GbE 11; WLAN: Intel® AX201 Wi-Fi 6 (2x2) and Bluetooth® M.2 PCIe®, vPro™; Intel® AX201 Wi-Fi 6 (2x2) and Bluetooth® M.2 PCIe®, non-vPro™; Realtek RTL8822CE-CG 802.11b/g/n/ac (1x1) and Bluetooth® M.2 PCIe® 12.41;
Drive Bays	One 2.5" HDD; One 3.5" HDD; One 3.5" HDD convertible to one 2.5" HDD with caddy <sup>17,27</sup>
Environmental	Operating temperature: 5 to 35°C; Operating humidity: 5 to 90% RH;
Security management	Power-on password (via BIOS); SATA port disablement (via BIOS); Setup password (via BIOS); Support for chassis padlocks and cable lock devices; Serial enable/disable (via BIOS); HP Secure Erase; HP Sure Click; HP Sure Sense; HP DriveLock and Automatic DriveLock; Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10. (Common Criteria EAL4+ Certified); HP BIOsphere Gen6; HP Client Security Manager Gen6 <sup>8,13,16,23,25,19</sup>
Management features	HP BIOS Config Utility (download); HP Client Catalog (download); HP Driver Packs (download); HP System Software Manager (download); HP Cloud Recovery; HP Management Integration Kit for Microsoft System Center Configuration Management Gen 4; HP Image Assistant Gen 5 <sup>15,31,43</sup>
Power	260 W internal power adapter, up to 92% efficiency, active PFC; 180 W internal power adapter, up to 90% efficiency, active PFC; 350 W internal power adapter, up to 92% efficiency, active PFC
Dimensions	15.5 x 30.3 x 33.7 cm
Weight	5.0 kg (Weight will vary by configuration)
Energy efficiency compliance	ENERGY STAR® certified: EPEAT® 2019 registered where applicable <sup>5</sup>
Warranty	1 year (1-1-1) limited warranty and service offering includes 1 year of parts, labor and on-site repair. Terms and conditions vary by country. Certain restrictions and exclusions apply.

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## Accessories and services (not included)

HP EliteDisplay E243 60.45 cm (23.8") Monitor



Style meets substance in a strikingly modern business display crafted for optimal viewing, productivity, and ergonomics. The HP EliteDisplay E243 60.45 cm (23.8") Monitor has a 3-sided micro-edge bezel for seamless multi-display tilling and 4-way adjustability so you can comfortably power through your day. Proven performance and reliability to deliver maximum investment protection.

Product number: 1FH47AA

HP 16GB DDR4-2666 DIMM



Boost the capabilities of your HP Business Desktop PC and improve system performance and application responsiveness with low-power, high-speed DDR4 memory from HP. Proven performance and reliability to deliver maximum investment protection.

Product number: 3TK83AA

HP Wireless Business Slim Keyboard and Mouse



Boost productivity and maximize your workspace with the stylish and compact HP Slim Wireless Keyboard and Mouse, designed to complement the 2015 class of HP Business PCs. Enjoy easy data entry and wireless connectivity with the HP Wireless Business Slim Keyboard, designed to complement the 2015 class of HP Business PCs.

Product number: N3R88AA

HP 3 year Next Business Day Onsite Hardware Support for Desktops



Receive 3 years of next business day onsite HW Support from an HP-qualified technician for your computing device, if the issue cannot be solved remotely.

Product number: U6578E

## HP ProDesk 400 G7 Microtower PC

### Messaging Footnotes

- 1 Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is
- automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com.

  Multicore is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.
- 3 Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Requires 8th Gen or higher Intel® Core™ processor, BIOS version with Intel® Optane™ supported, Windows 10 64-bit, and an Intel® Rapid Storage Technology (Intel® RST) driver.
- 4 Sold separately or as an optional feature
- 5 HP Sure Sense requires Windows 10.
  6 MIL STD 810H testing is not intended to demonstrate fitness for U.S. Department of Defense contract requirements or for military use. Test results are not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.

  7 HP Total Test Process testing is not a guarantee of future performance under these test conditions. Accidental damage requires an optional HP Accidental Damage Protection Care Pack.

  8 Speaker enclosure component made with 5% ocean bound plastic.

- HP Client Security Manager Gen6 requires Windows and is available on the select HP Elite and Pro PCs.
   HP BIOSphere Gen6 is available on select HP Pro and Elite PCs. Features may vary depending on the platform and configurations.
- 11 HP Manageability Integration Kit can be downloaded from http://www8.hp.com/us/en/ads/Clientmanagement/overview.html.
  12 HP Sure Click requires Windows 10 and supports Microsoft Internet Explorer, Google Chrome™, and Chromium™. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.
- 13 Support for up to three video outputs via two standard video connectors and an optional third video port connector which provides the following choices: DisplayPort™ 1.2, HDMI 2.0, VGA, or USB Type-C® with Display Output.
- <sup>14</sup> Requires Windows and internet access

### **Technical Specifications Footnotes**

- <sup>1</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See http://www.windows.com/.

  <sup>2</sup> Some devices for academic use will automatically be updated to Windows 10 Pro Education with the Windows 10 Anniversary Update. Features vary; see https://aka.ms/ProEducation for Windows 10 Pro Education feature information.

- <sup>3</sup> For hard drives and solid state drives, GB = 1 billion bytes. TB = 1 trillion bytes. Actual formatted capacity is less. Up to 36 GB (for Windows 10) of system disk is reserved for the system recovery software.

  <sup>4</sup> Your product does not support Windows 8 or Windows 7. In accordance with Microsoft's support policy, HP does not support the Windows 8 or Windows 7 operating system on products configured with Intel® and AMD 7th generation and
- forward processors or provide any Windows 8 or Windows 7 drivers on http://www.support.hp.com S Based on US EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. Status varies by country. Visit www.epeat.net for more information
- 6 Memory modules support data transfer rates up to 2666 MT/s; actual data rate is determined by the system's configured processor. See processor specifications for supported memory data rate
- All memory slots are customer accessible / upgradeable.
   HP Sure Sense requires Windows 10.

- Availability may vary by country.
   SD 4.0 with 5-in-1 Interface (Supports SD, SDXC, SDHC, UHS-I, UHS-II). Sold separately or as an optional feature.
   Intel® I210-T1 PCIe® GbE: Sold separately or as an optional feature.

- Wireless access point and internet service required.
   HP BIOSphere Gen6 is available on select HP Pro and Elite PCs. Features may vary depending on the platform and configurations.
- 14 HP Native Miracast Support: Miracast is a wireless technology your PC can use to project your screen to TVs, projectors, and streaming.
   15 HP Driver Packs: HP Driver Packs not preinstalled, however available for download at http://www.hp.com/go/clientmanagement.
   16 Storage Drivelock does not work with Self Encrypting or Optane based storage.

- <sup>17</sup> Configuration could be (1) 3.5" internal storage drive bay; (1) 3.5" internal storage drive bay or (1) 2.5" internal storage drive bay; (1) 2.5" internal storage drive bay. <sup>19</sup> HP Client Security Manager Gen6 requires Windows and is available on the select HP Elite and Pro PCs.
- 22 Trusted Platform Module TPM 2.0 Embedded Security Chip shipped with Windows 10 (Common Criteria EAL4+ Certified)(FIPS 140-2 Level 2 Certified): In some scenarios, machines pre-configured with Windows OS might ship with TPM
- <sup>23</sup> Secure Erase for the methods outlined in the National Institute of Standards and Technology Special Publication 800-88. "Clear" sanitation method. HP Secure Erase does not support platforms with Intel® Optane™
- 25 HP Support Assistant requires Windows and Internet access.
   26 Windows Defender Opt In, Windows 10, and internet connection required for updates.
- 27 3.5" bay can be configured as either (1) 3.5" internal storage drive bay or (1) 2.5" interna version 1703 or higher, M.2 type 2280-51-B-M connector on a PCH Remapped PCIe Controller and Lanes in a x2 or x4 configuration with B-M keys that meet NVMe<sup>™</sup> Spec 1.1, and an Intel® Rapid Storage Technology (Intel® RST) 15.5 driver. <sup>29</sup> HP Sure Click requires Windows 10 and supports Microsoft Internet Explorer, Google Chrome<sup>™</sup>, and Chromium<sup>™</sup>. Supported attachments include Microsoft Office (Word, Excel, PowerPoint) and PDF files in read only mode, when Microsoft Office or Adobe Acrobat are installed.
- 31 HP Management Integration Kit for Microsoft System Center Configuration Management: can be downloaded from http://www8.hp.com/us/en/ads/clientmanagement/overview.html
- 31 Multi-Core is designed to improve performance of certain software products. Not all customers or software application workload and your hardware and software onfigurations. Intel's numbering, branding and/or naming is not a measurement of higher performance.

  34 Intel® Optane™ memory system acceleration does not replace or increase the DRAM in your system. Requires 8th Gen or higher Intel® Core™ processor, BIOS version with Intel® Optane™ supported, Windows 10 64-bit, and an Intel® Rapid Storage Technology (Intel® RST) driver.

  35 Intel® Turbo Boost technology requires a PC with a processor with Intel Turbo Boost capability. Intel Turbo Boost performance varies depending on hardware, software and overall system configuration. See

- www.intel.com/technology/turboboost for more information.
- <sup>37</sup> HP Drive Lock currently is not supported on NVMe drives.

  <sup>39</sup> Absolute agent is shipped turned off, and will be activated when customers activate a purchased subscription. Subscriptions can be purchased for terms ranging multiple years. Service is limited, check with Absolute for availability outside the U.S. The Absolute Recovery Guarantee is a limited warranty. Certain conditions apply. For full details visit: http://www.absolute.com/company/legal/agreements/computrace-agreement. Data Delete is an optional service provided by Absolute Software. If utilized, the Recovery Guarantee is null and void. In order to use the Data Delete service, customers must first sign a Pre-Authorization Agreement and either obtain a PIN or purchase one or more RSA SecurID tokens from
- Absolute Software
- 40 Ports are optional. Max of one Flex Port 1 can be configured. Max of one Add-On Card can be configured, and must be configured at time of purchase.

  41 For full Intel® vPro™ functionality, Windows, a vPro supported processor, vPro enabled chipset, vPro enabled wired LAN card and discrete TPM 2.0 are required. See http://intel.com/vpro
- 42 Some functionality of vPro, such as Intel Active Management Technology and Intel Virtualization technology, requires additional 3rd party software in order to run. Availability of future "virtual appliances" applications for Intel vPro technology is dependant on 3rd party software providers. Compatibility with future "virtual appliances" is yet to be determined.

  43 HP Cloud Recovery is available for HP Elite and Pro desktops and laptops PCs with Intel® or AMD processors and requires an open, wired network connection. Note: You must back up important files, data, photos, videos, etc. before use to
- avoid loss of data. Detail please refer to: https://support.hp.com/us-en/document/c05115630

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